



Dear Valued Patient,

On June 21, 2021, Revere Health detected unauthorized activity in an employee email account containing patient information, and we are writing to inform you that your patient information was potentially exposed during this security breach.

The issue was identified by our IT department in less than an hour and unauthorized access was immediately cut off. The unauthorized access was limited to patients of our Heart of Dixie Cardiology Department in St. George, and Revere Health has determined that the compromised email account contained a limited number of names, medical record numbers, dates of birth, dates of service, provider names, procedures, and insurance provider names. **The email DID NOT contain any financial data such as credit card information.**

After an extensive investigation, we determined that the individual that breached our system used a sophisticated email phishing attack to steal an employee's username and password. The attacker then used these credentials to access the employee's email account from an unauthorized remote location and send new phishing emails to the employee's email contacts. While we are unable to determine with complete certainty, our investigation uncovered no evidence that patient information was accessed or that the individual had any intent to do so, and therefore, this represents a low-level risk to your personal information.

Revere Health takes data privacy seriously and endeavors to safeguard patient information with sophisticated security practices. Access to information systems is restricted to authorized personnel and all members of the workforce are required to use strong passwords and complete security awareness training regularly. Revere Health tests workforce awareness with frequent simulated phishing emails and actively monitors information systems for unauthorized activity. In response to this incident, we have further enhanced our security protocols for email and have increased our training and awareness of these types of issues with our staff.

If you have any additional questions, **we welcome your inquiry but ask that you do not call your provider's office**, since they are not equipped to answer questions about this incident. To make an inquiry, please visit www.reverehealth.com/patient-inquiry or email us at compliance@reverehealth.com.

Sincerely,

Jed Harston
Compliance Officer